

# AI & YOUR CAREER: How to Thrive With AI

## A Persona-Based Veterinary Team Cheatsheet

### How to use this cheatsheet:

Find your role. Focus on what AI should handle, where you lead, and how to future-proof your career without losing the human heart of veterinary medicine.

### The Big Reframe (For Everyone)

*AI is not your replacement — it's your teammate.*

- AI automates tasks, not responsibility
- The more human, complex, and relational your role is, the more valuable it becomes
- Thriving with AI means knowing where it helps and where **humans must lead**

### VETERINARIANS (DVMs)

*From Documentation Burden to Clinical Leadership*

#### AI Takes This Off Your Plate

- Medical documentation & draft SOAP notes
- Pulling history across records
- Routine follow-ups & reminders
- Flagging missed or delayed care opportunities

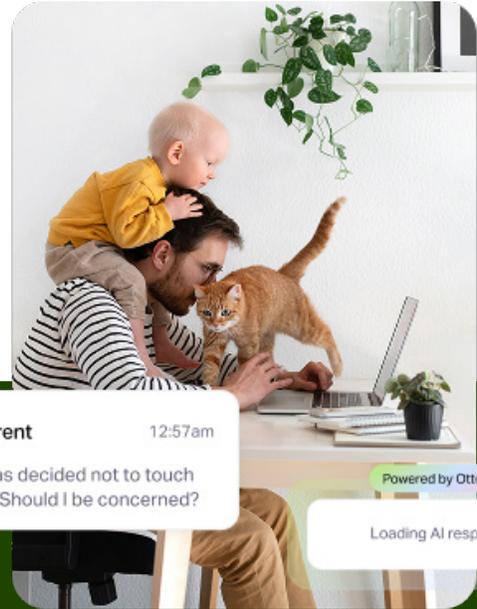
These tasks are time-intensive but low-leverage — they drain focus without improving outcomes.

#### You Still Lead Here

- Diagnosis & treatment planning
- Surgery & advanced procedures
- Ethical decision-making
- Building trust during emotional moments

### How AI Becomes Your Teammate

- Acts as a clinical co-pilot, not a decision-maker
- Surfaces insights earlier so you act sooner
- Keeps care plans moving across techs & CSRs



### Career Resilience Takeaway

#### Veterinarians who thrive:

- Lead care teams instead of managing inboxes
- Use AI to extend expertise — not replace judgment
- Spend more time practicing medicine, less time transcribing it

## TECHNICIANS & NURSES

### Reducing Friction, Increasing Clinical Impact

#### AI Takes This Off Your Plate

- Medication refill coordination
- Inventory tracking & alerts
- Visit summaries & discharge instructions
- Tracking follow-up tasks across the team

#### How AI Supports Team-Based Medicine

- Coordinates workflows instead of adding steps
- Reduces handoff failures during busy shifts
- Ensures nothing falls through the cracks

### You Still Lead Here

- Hands-on patient care
- Monitoring subtle clinical changes
- Advocating for patient needs
- Turning care plans into action

### Career Resilience Takeaway

#### Technicians become:

- More clinically focused
- Less buried in admin noise
- Stronger partners in patient outcomes

## CLIENT SERVICE REPRESENTATIVES (CSRS)

### *From Reactive Work to Relationship Builders*

#### **AI Takes This Off Your Plate**

- Appointment confirmations & reminders
- Routing refill requests
- Drafting standard responses
- Tracking client follow-ups

#### **How AI Improves Client Experience**

- Faster, more consistent responses
- Personalized outreach without losing warmth
- Fewer dropped or delayed communications

#### **You Still Lead Here**

- Empathy during emotional calls
- Conflict resolution
- Reading tone & urgency
- Human reassurance when it matters most

#### **Career Resilience Takeaway**

##### **CSRs evolve from:**

- Call triage → client advocacy
- Task juggling → trust building

## PRACTICE MANAGERS & LEADERSHIP

### *From Firefighting to System Design*

#### **AI Takes This Off Your Plate**

- Manual reporting & data pulls
- Tracking missed revenue opportunities
- Identifying workflow breakdowns
- Monitoring performance across disconnected tools

#### **How AI Enables Smarter Operations**

- Works across the entire practice — not silos
- Highlights inefficiencies before they escalate
- Supports consistency without micromanagement



## You Still Lead Here

- Strategic decision-making
- Culture & change management
- Vendor evaluation
- Defining success metrics & guardrails

## Career Resilience Takeaway

Leaders who succeed:

- Design systems instead of patching problems
- Focus on people, not process policing
- Use AI as infrastructure — not a novelty

## THE ENTIRE PRACTICE TEAM AI Built for Team-Based Work

### The Reality of Veterinary Work

- Clinics are not single-person environments
- Most errors happen at handoffs
- Coordination matters more than individual speed

### Shared Career Resilience Takeaway

The most future-proof teams:

- Adopt AI together
- Document workflows collectively
- Protect human rituals, trust, and purpose

## Why an AI Teammate Matters

- Shared awareness reduces risk
- Coordination beats speed
- Teams win (or lose) together



## What Never Changes

### *The "Why" Behind the Work*

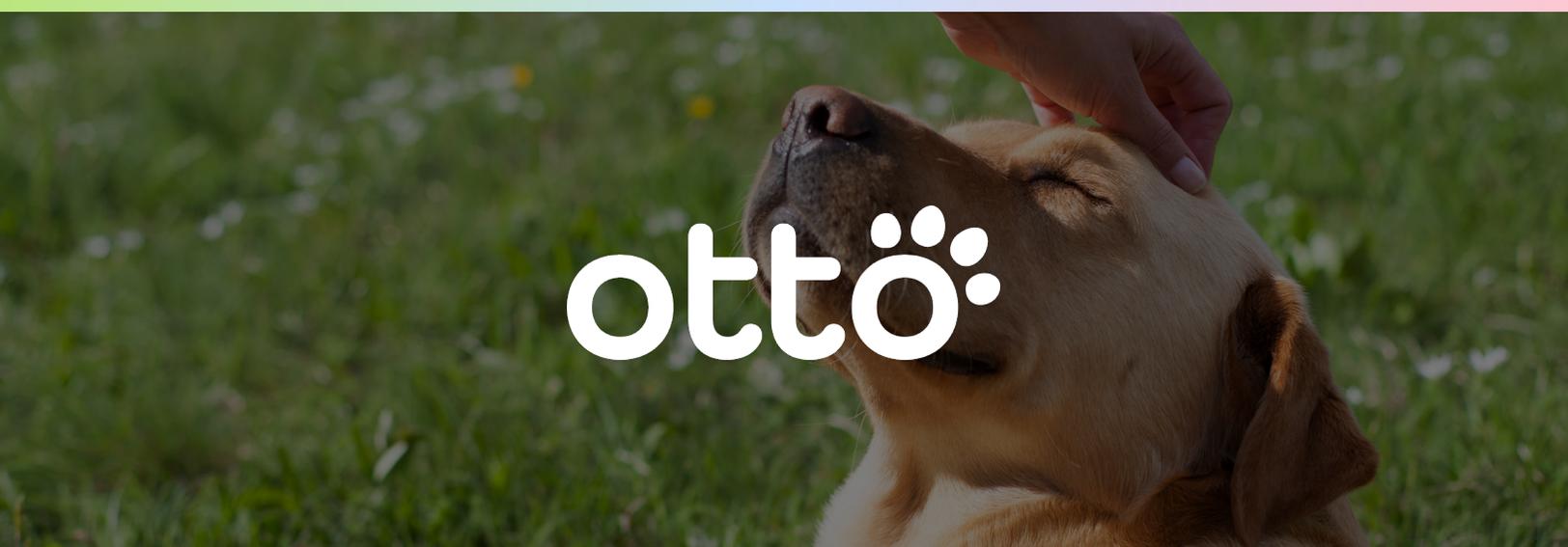
-  The tools will evolve
-  The workflows will change
-  The oath remains the same

### **AI exists to:**

- Preserve human judgment
- Reduce burnout
- Strengthen trust
- Keep veterinarians at the center of care

## KEY TAKEAWAY

*Those who thrive won't compete with AI.  
They'll collaborate with it.*



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